



Basic portfolio of services

Open consultation: assistance given on the same day

There is the guarantee of assistance given on the same day between 8h and 20h (on working days), to patients with acute conditions that require immediate resolution.

Seek to use the open consultation hours of your family physician that provides a specific schedule every day, without previous appointment for this service.

If you use the USF services and your family physician is absent, you will be treated by a doctor in interchangeability consultation.

The team will privilege that the assistance be always given by the family physician of the patient during his open consultation schedule.

The open consultation is expected to last approximately 10 minutes, since it aims to treat acute conditions.

Bureaucratic or routine situations should not be observed during the open consultation.

In order to ensure that everyone has access to a consultation on the same day for the resolution of acute diseases, do not seek for the open consultation:

- To show test results that your doctor has requested
- To renew prescriptions
- To deal with matters relating to documentation
- To resolve complaints of non-acute symptoms
- For routine consultation

Administration of therapy or treatments

Nursing care (bandages, treatments and therapy administration) will be carried out with a previously marked schedule. Only the first nursing care can be done without a previous appointment. In normal situations for care administration, we suggest 30 minutes as the maximum waiting time after the scheduled

appointment.

Vaccination program

Whenever possible, the vaccination is scheduled on the same day as routine consultations. Vaccines that do not coincide with consultations should be scheduled.

It does not compete to this USF:

- Assistance of emergency situations or accidents. In these cases, you should go immediately to the hospital.
- Filling forms of private institutions.
- Transcription of medical examinations of occupational medicine, insurance, hospital or private consultations.
- Certificates for federated sports and sports clubs.

Additional portfolio of services

Smoking cessation consultation

Works on Thursdays between 9h and 12h and by advisement from your family physician, in a medical/nursing team work.

(Version based on decree 1368/2007 of October 18)